## **PUBLIC CONCERNS**

The Jackson Public School District takes all concerns seriously. The District values the concerns of our parents, staff, scholars, and community. Concerns are respected and honored; there are no negative consequences for raising a concern. No reprisals or retaliation shall be invoked against any scholar, parent, or employee for processing, in good faith, a concern, either on an informal or formal basis. Every attempt is made to resolve concerns.

The Board of Trustees recognizes that situations may arise in the operation of the system which are of concern to parents or the public. Such concerns are best dealt with through communication with appropriate staff members and administration, such as the faculty, the principals, the central office, and the Board.

Grievances should be handled and resolved as close to their origin as possible.

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